

The-Women's-Insurance-Net-Work



14th May 2018

Kindly hosted by

Aviva

Level 2B, Agora, St Helen's, 1 Undershaft, London EC3P 3DQ

TEA/COFFEE 08:30

INTRODUCTIONS - 09:30



Karen Cloutour
Head of Operations
Flood Re

Our thanks to Aviva for hosting this meeting which will be Chaired by Karen Cloutour, Head of Operations at Flood Re.

Karen is an experienced Lloyd's and London market professional with line management experience and a proven track record of implementing business, operational, process and technology change in support of organisational and departmental strategies.

Flood Re is one of TWIN's sponsors and Karen has a seat on our Advisory Board,

09:35



Steven Haasz
COO
AXA Corporate Solutions

"Managing Organisational Change - Pleasure, Pain, Herding Cats and 800lb Gorillas"

Steven Haasz is the Global Chief Operating Officer of AXA Corporate Solutions, an entity dedicated to helping large companies conduct their business through insurance solutions, loss prevention and claims handling in over 150 countries worldwide. Steven has worked as a consultant and change manager for over 25 years including time in investment banking and the London Insurance Market. Steven will explore some of the consistent themes around change – whether organisational or personal – why change is often easier to define than it is to achieve and why sometimes all you really need is a 800lb Gorilla.

10:50



Russell Borland
Partner
Leading Figures

"How do you feel about Change?"

Russell is an Executive Coach working primarily in the finance and professional services arena. Coaching assignments have ranged from helping individuals take the 'step up' to a senior leadership role in their organisation to working with clients experiencing a high level of personal challenge in their role. Russell holds an ILM level 7 Diploma for Professional Executive Coaches and Leadership Mentors. He is also accredited to use the Myers Briggs (MBTI) psychometric analysis to help clients develop a greater level of insight into their personality and how relationships with others can be enhanced. Russell will explore how individuals can improve their management of change and can offer insights into best practice and personal development.

LUNCH – 12:05



Tali Shlomo
People Engagement Director
Chartered Insurance Institute (Cii)

“The Gender Pay Gap and the Response from the Insurance Market”

Tali Shlomo (Chartered FCIPD), People Engagement Director, has been at the Chartered Insurance Institute (CII) since 2001 and has a career in HR spanning 22 years. Tali has overall responsibility at the CII for: people; diversity & inclusion policy; internal and external engagement; and learning, development and talent programmes. Recent successes include successful IIP Gold accreditation and achieving Diversity in Business Accreditation.

Now that a clear picture is emerging about the extent of the gender pay gap in the insurance industry, the question is what we do about it. Tali will be sharing the CII's approach to this difficult topic



Jakob Thyme
COO, EMEA
Lloyd's of London

“Lloyd's Response to Brexit”

Jakob Thyme is Chief Operating Officer of the EMEA Region at Lloyd's. In this role he is addressing strategic operational improvements across the region, as well as the development and implementation of Lloyd's' post Brexit Operations Model. Jakob has worked across the insurance value chain for more than 20 years in various roles spanning management positions in the areas of Operations, Business Development and Mergers & Acquisitions, across the UK, Europe and Asia Pacific. Jakob will explore Lloyd's' response to Brexit with a focus on identifying and managing the necessary changes.



Rick Simmons
Managing Director
Aecus

“What If Your Outsourcer Goes Bust? Probability and Preparation.”

Rick Simmons is the Managing Director of Aecus, a Hackett Group company. He has specialised in Business Process and IT Outsourcing for many years, previously with Accenture, EY and Capgemini. He currently provides strategic sourcing advice to major corporate clients including in the insurance sector. In the wake of the Carillion collapse, and in an increasingly interconnected and outsourced world, he will consider how organisations should approach the risk of a major outsourcing partner collapsing – How likely is it? What could the consequences be? What can you do to prepare?



Patricia McSherry
Director
The-Women's-Insurance-Net-Work

TWIN's Spring meeting in London always proves to be an oversubscribed event. As ever, TWIN's Advisory Board has managed to secure a great line up of speakers who will be covering highly relevant yet diverse topics. I'm sure this agenda has something for everyone so please circulate it to your colleagues. Don't hesitate to secure your place as numbers are limited. Please complete and return your booking form as soon as possible. I look forward to seeing you in at the meeting.

Kind regards,
Patricia

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