

26th & 27th January 2012

Woodlands Park Hotel, Woodlands Lane, Stoke D'abernon, Cobham, KT11 3QB



Helen Crofts
Chair and co-founder, TWIN

A warm welcome awaits you at The-Women's-Insurance-Net-Work in January 2012. So why not step out of the cold and join us for a meeting with an international theme. Our programmes are designed to appeal to professionals from a wide range of insurance disciplines, both life and non-life. We typically include a mixed bag of insurance-relevant and topical subject matter together with a focus on wider business skills most specifically of interest to women. On this occasion, all our speakers and/or topics have a global theme. There's ample time for informal networking and the programme always allows time for engaged debate and interaction with the speakers and other attendees. A limited number of guest places are usually available: do contact us for details. We hope to see you in January.

Thursday January 26th 17.35 - 18.00



Chris Cummings CEO, TheCityUK

"The global insurance landscape"

Chris is a well know industry figure from his time as Director General of the Association of Independent Financial Advisers. As CEO of TheCityUK, Chris's current focus is on championing the international competitiveness of the UK financial services industry. He's therefore ideally placed to kick off our international themed meeting with an overview of the current global insurance market place: where will the threats and opportunities be arising in the future? How do we best play to our strengths? What are our perceived weaknesses in the international arena?

Thursday January 26th 21.30 - 22.00



Maria McNamara Founder, Smalls for All



David Robinson Chairman of Trustees,

"Smalls for All"

Our members are always keen to learn more of charitable activities connected to our members and we think it makes a refreshing change from the traditional after-dinner talks. TWIN members Royal London have alerted us to the existence of Smalls for All, a charity created in 2009 by Maria McNamara to help African women who, quite simply, can't afford underwear. Lack of "smalls" has become a major social problem – those without underwear are looked upon as inferior and are often the victims of sexual abuse.

David Robinson, former CEO of Bright Grey and Chair of Engage Mutual also Chairs the Board of Trustees of Smalls for All and will be telling us more about its purpose and work. You are cordially invited to bring along any new, unwanted knickers to help raise the current total of over 25,000 pairs!

Friday January 27th 08.35 - 09.50



Gunbritt Kammerer-Galahn Partner, Taylor Wessing, Dusseldorf

"Europe – what crisis?"

We're delighted that Dr Gunbritt Kammerer-Galahn will be joining us from the Dusseldorf office of one of our sponsors: Taylor Wessing.

Gunbritt is member of Taylor Wessing's Corporate practice group and of the Insurance industry group. Her work is focussed on advising (re-)insurance undertakings on M&A and other transactions, providing legal advice with regard to the structuring of distribution systems and to the developing of insurance products, especially life, D&O and transport insurance. Gunbritt will be taking a look at the insurance market in continental Europe. Has the Eurocrisis reached the insurance world yet? Should we be worried?



Donna Marsh Kwintessential

"Managing multicultural teams"

This session was suggested by TWIN members looking for answers to their cultural management conundrums. Donna Marsh has worked on five continents throughout her 30-year career in the fields of banking and IT and now provides cross-cultural business consultancy services.

Donna is the author of *The Middle East Unveiled: A cultural and practical guide for all Western business professionals* and a contributing author to *Lonely Planet Oman, UAE and Arabian Peninsula*. She also has experience working in Pakistan, Turkey, Japan, Greater China, Korea, Singapore, Australia, South Africa, most EU/pre-EU countries, Canada and the USA. If you're looking for information on managing across borders, look no further!

Friday January 27th 11.45 - 13.00



Monique Alder Head of Delegated Underwriting, Brit Insurance

"Outsourcing to India: challenges, issues and benefits"

Monique Alder is a member of TWIN's Management Board and Head of Delegated Underwriting at Brit Insurance. Earlier this year, Brit announced that it had entered into a partnership with global provider of consulting and technology services, Infosys, to outsource a range of non-customer facing operational and IT activities. Monique will be giving us an honest assessment of her experience of the process and the benefits gained.

Friday January 27th 14.00 – 15.15



Mei Sim Lai OBE DL Founder and Principal Partner, Lai Peters & Co Chartered Accountants

"My story"

TWIN's agenda often include a "My story" feature and over the years we have heard from some amazing and inspirational women. Today will be no exception. Of Malaysian Chinese origin, Mei Sim has lived in the UK since 1970 and was the first female partner of leading city chartered accounts Pridie Brewster. She now runs her own chartered accountancy practice, LaiPeters in addition to holding an impressive range of appointments in the Public, Private, City and Charity/Not for Profit sectors including serving on the Senior Salaries Review Body, the MoD Diversity Panel, a Director/Trustee of Chinese Welfare Trust and as an Ambassador for the Wellbeing of Women charity. Mei Sim currently chairs Forum UK, for eminent women of outstanding achievement and is also a past Chair of the City Women's Network. She is a Non-Executive Director of International Women of Excellence, a Founder member of the Pan Asian Women's Association and a member of the Arab International Women's Forum.

Her active promotion of diversity within business for both women and ethnic minorities resulted in Mei Sim being awarded an OBE in the 2004 New Year Honours in recognition of her services to Equal Opportunities. Can't wait to hear "her story".

The Women's-Insurance-Net-Work is jointly sponsored by:









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