

# The-Women's-Insurance-Net-Work

"Leading the way for women in Insurance"



## AGENDA

26<sup>th</sup> & 27<sup>th</sup> June 2008

Hilton St Anne's Manor, London Road, Wokingham, RG40 1ST

<http://www.hilton.co.uk/stannesmanor>

### Thursday 26<sup>th</sup> June

- 5:00 pm Tea and coffee
- 5:30 pm Welcome – Helen Crofts, Chair
- 5:45 pm **Speakers: Julie Stokes, Founder of Winston's Wish and John Ritchie, Munich Re**  
*"More than a cheque? Appropriate professional services at point of claim"*
- 7:00 pm Drinks – Bar
- 7:30 pm Dinner

### Friday 27<sup>th</sup> June

- 8:30 am Introduction - Helen Crofts
- 8:35 am **Speaker: Angie Peacock, Chair, The People Development Team**  
*"Designing culture to drive your strategy - A practical approach to an ethereal problem"*
- 9:15 am Discussion
- 9:50 am Tea & Coffee
- 10:30 am **Speaker: Rosanne Bachman, Director, Pinwheel Consulting**  
*"Zen and the Art of Underwriting"*
- 11:10 am Discussion
- 11:45 am **Speaker: Steve Southall, Director, FS Regulatory and Risk Management, Ernst and Young and Briony Horvath, Manager – Regulatory and Risk Management, Ernst & Young**  
*"Treating Customers Fairly (TCF): The challenges of meeting the FSA's 2008 deadlines"*
- 12:25 pm Discussion
- 1:00 pm Lunch - Restaurant
- 2:00 pm **Speakers: Joe Ribeiro, Director of International Markets & Business Development, Lloyd's and Vaibhav Tiwari, Senior Manager – Group Strategy and M&A, AXA UK plc**  
*"The emerging insurance markets: Threat or opportunity?"*
- 2:40 pm Discussion
- 3:15 pm Close – Helen Crofts
- 3:20 pm Tea & Coffee



CLIFFORD  
CHANCE

