

## AGENDA

**29<sup>th</sup> & 30<sup>th</sup> January 2009**

Woodlands Park Hotel, Woodlands Lane, Stoke D'Abernon, Cobham, Surrey KT11 3QB

[www.handpickedhotels.co.uk/hotels/Woodlands-Park](http://www.handpickedhotels.co.uk/hotels/Woodlands-Park)

### **Thursday 29<sup>th</sup> January**

5:00 p.m. Tea and coffee

5:30 p.m. Welcome - Helen Crofts, Chair

5:45 p.m. **Trevor Matthews, CEO, Friends Provident**  
*"The role of the CII in shaping the insurance professional of the future"*

7:00 p.m. Drinks - Bar

7:30 p.m. Dinner

**Speaker** **Kate Angell, Senior Consultant, Insurance & Financial Services, Watson Wyatt**  
*"Grant Thornton's CSR initiative in India"*

### **Friday 30<sup>th</sup> January**

8:30 a.m. Introduction - Helen Crofts

8:35 a.m. **Nick Dumbreck, Partner, Watson Wyatt and former President of The Institute of Actuaries**  
*"The Credit Crunch: Reasons to be Cheerful"*

9:15 a.m. Discussion

9:50 a.m. Tea & Coffee

10:30 a.m. **Dr Bill Mitchell, The Mitchell Practice**  
*"Coping with stress in the workplace"*

11:10 a.m. Discussion

11:45 a.m. **Sophie Melzack, Associate and Kari McCormick, Partner, Clifford Chance**  
*"The Financial Services Compensation Scheme: How well is it serving the needs of the insurance industry in the current economic climate?"*

12:25 p.m. Discussion

1:00 p.m. Lunch - Restaurant

2:00 p.m. **Emma McWilliam, Milliman and Steve Makin, Prudential**  
*"Longevity: Facts, figures and food for thought"*

2:40 p.m. Discussion

3:15 p.m. Close - Helen Crofts

3:20 p.m. Tea & Coffee