

## AGENDA 8<sup>th</sup> & 9<sup>th</sup> July 2010

Hilton St Anne's Manor, London Road, Wokingham, RG40 1ST http://www.hilton.co.uk/stannesmanor

Thursday 8 <sup>th</sup> July	
5:00 pm	Tea and coffee
5:30 pm	Welcome – Helen Crofts, Chair
5:45 pm	Roger Sellek, Managing Director - Global Financial Services, AM Best Europe Limited "A ratings agency's view of insurance companies post credit crunch"
7:00 pm	Drinks – Bar
7:30 pm	Dinner
SPEAKER	Theresa Burton, CEO and Co-founder at Buzzbank <i>"Leveraging the power of social networking in the not-for-profit sector"</i>
Friday 9 <sup>th</sup>	July
8:30 am	Introduction - Helen Crofts
8:35 am	Emma Watkins, Business Development Manager, MetLife Assurance Limited "The pensions buy-out market: has the bubble burst?"
9:15 am	Discussion
9:50 am	Tea & Coffee
10:30 am	Dr Ruth Sealy, Research Fellow, Cranfield University "The importance of role models in career choices and success"
11:10 am	Discussion
11:45 am	Dr Manda Holmshaw, CEO and Clinical Director, Moving Minds "Managing insurance claims: a psychologist's perspective"
12:25 pm	Discussion
1:00 pm	Lunch - Restaurant
2:00 pm	Fay Goddard, Chief Executive, The Personal Finance Society "PFS – The view from the top"
2:40 pm	Discussion
3:15 pm	Close – Helen Crofts

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