

## AGENDA 24<sup>th</sup> and 25<sup>th</sup> September 2015

Hilton St Anne's Hotel, London Road Wokingham RG40 1ST

Thursday 24<sup>th</sup>

5:00 pm Tea and coffee

5:30 pm Welcome – Helen Crofts, Chair

5:40 pm Speaker from PwC

"Who trusts insurers?"

Discussion

7:30 pm Dinner

After Dinner Phil Knight, Founder – Just Enough UK

"Educating children to prevent people trafficking"

Friday 25<sup>th</sup>

8:30 am Introduction - Helen Crofts

8:35 am Marcus Bonnell, Counsel, Regulatory – Reynolds Porter Chamberlain

"Stories to make your toes curl"

9:20 am Discussion

9:40 am Speaker from FOS

"The view from the other side of the fence"

10:25 am Discussion

10:45 am Tea & Coffee

11:15 am Neil Hilary, Staff Actuary - Institute and Faculty of Actuaries

"When to Blow the whistle – and other instruments"

12:00 pm Discussion

12:20 pm Philippa Foster Back CBE OBE, Director - The Institute of Business Ethics

"Doing business ethically, makes for better business"

1:05 pm Discussion

1:25 pm Close – Helen Crofts

1:35 pm Lunch/Depart

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