

21<sup>st</sup> & 22<sup>nd</sup> September 2017

Pendley Manor, Cow Lane, Tring, Hertfordshire, HP23 5QY



Kathy Byrne Managing Director Askis Limited

Your Chair for the September meeting is Kathy Byrne who has been attending TWIN meetings since 2008. Kathy joined TWIN's Management Board in 2013 and is our regular Twitterer.

Kathy has been working in financial services for more than thirty years and has an eclectic mixture of experience in insurance and cash deposit fields. She is currently Risk Officer for a small friendly society. In the past, Kathy managed the retail investment business for an insurance company, ran an actuarial department covering life and non-life business lines and worked in product design and development. Kathy is also a part owner of a vineyard in Argentina. The wine, Alpasión malbec, is delicious and now available in the UK.



Gwenllian Williams Founder and MD deWinton-Williams Consulting Ltd.

# "BodyTalk"

Our first speaker is Gwenllian Williams. Gwenllian gained a B.A., M.Sc. and a Ph.D in Scotland. She is a doctor of psychology and became a chartered occupational psychologist in 1995. She is also a Meyler Campbell trained executive coach and a qualified NLP practitioner with a reputation for a no-nonsense approach to unblocking potential. She leads projects across all deWinton-Williams service offerings and has a market reputation for bringing pragmatism and creativity in equal measure. Her work in development has contributed to two national awards from the Legal Education and Training Group and she was voted Trainer of the year in 2008. Gwenllian is also a qualified mediator and specialises in workplace and family business mediation.

This will be a 45 minutes interactive session designed on giving women confidence in using BodyTalk for positive influence and also some tactics to use in various situations.

After Dinner



Emily Chalke Founder Ella's Home

"Human Trafficking in the UK, aftercare for survivors and the story of Ella's Home"

Emily Chalke is the founder and project manager of Ella's Home. Ella's Home works with women who have experienced trafficking and/ or sexual exploitation; providing long-term aftercare, including accommodation and outreach support across London.

Emily will be telling us about the current situation and statistics in the UK regarding Human Trafficking; what aftercare looks like for survivors; the set up of Ella's Home and stories of survivors

Friday 08.35 - 09.40



Nicola Cain Legal Director Reynolds Porter Chamberlain

# "GDPR and Data Protection Regulation"

Nicola is an expert in data privacy issues in the media and technology sectors and is a regular industry speaker. She holds the IAPP CIPP/E certification and advises on data protection compliance, including subject access requests and objections to processing, the impact of GDPR, cyber-incidents and data breaches and related complaints, regulatory investigations and enforcement, and litigation. Prior to joining RPC, Nicola gained significant in-house experience at a world-renowned public service broadcaster.

The General Data Protection Regulation (the GDPR) is due to become law on 25 May 2018.

In this session Nicola will give an update on the current requirements for implementing this legislation.



Mairi Mallon CEO Rein4ce Limited



Mairi Mallon is CEO and co-founder of communications company rein4ce. The company specialises in communication for global insurance and reinsurance companies and the businesses that serve them. While she runs a public relations firm, Mairi has simultaneously developed a specialty in social media for insurers. She is a sought-after speaker on the subject. Mairi first spoke to us in 2011 about "Social media in business: has Facebook grown up or have we woken up?" Her company, rein4ce, works with FTSE 500 companies on social media strategy, content, training and advice.

A session not to be missed.

### Friday 11.15 - 12.20



Neil Cantle Principal Milliman

#### "Emerging Risk Analytics"

Neil is a principal and consulting actuary with Milliman where he leads the development of Milliman's CRisALIS methodology for analysing and quantifying enterprise risk. Prior to joining Milliman, Neil spent 15 years working in the UK operation of a Top 10 insurance company in Europe. For five years, he sat on the company board and had executive responsibility for strategy, legal, compliance, projects, marketing, product development, public relations, mergers and acquisitions, finance, and risk management.

This session looks at a case study which uses advanced machine learning algorithms, such as deep neural networks, to analyse social media conversations about Brexit. The purpose of the study was to examine whether useful information could be extracted from social media in what is effectively real time on a key topic in a political economy.

Friday 12.20 – 13.25



Lisa Staker Consulting Actuary Barnett Waddingham

# "KIDs, SM&CR and other new regulatory requirements"

Lisa joined Barnett Waddingham Insurance Consulting Practice as an Associate in September 2017. Lisa is a qualified actuary with over 25 years of experience and extensive experience advising and working with Friendly Societies. Lisa holds the Chief Actuary (Life) and With-Profits Actuary Practising Certificates. In her roles as a Chief Actuary and Appropriate Actuary she has supported clients with their Solvency II preparation and implementation and assisted Boards, presenting results and advising on issues relevant to them.

This session will provide an overview of recent regulatory announcements.



Patricia McSherry Director The-Women's-Insurance-Net-Work

Once again TWIN has a great line-up of speakers. I'm confident that we will have another fascinating meeting with lots of opportunity for discussion.

This meeting is sure to attract lots of interest so if you want to be sure of a place, please complete and return your booking form as soon as you can.

Kind regards,

Patricia

The Women's-Insurance-Net-Work is jointly sponsored by:





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