

# The-Women's-Insurance-Net-Work



16<sup>th</sup> & 17<sup>th</sup> May 2019

Hilton St. Anne's Manor, London Road, Wokingham, Berkshire RG40 1ST

Tea/Coffee 17:00

Thursday

Meeting Starts 17:30



**Sara Ager**

MD, Green Kite Associates Limited  
Partner, McCarthy Denning LLP

Chairing our May meeting is Sara Ager. Sara has been attending TWIN meetings since 2010.

Sara has worked within the financial industry since 2001. She is an accomplished legal practitioner and an experienced 'hands on' executive with a warm and open personality.

Operating at Partner, Executive and Board level with a proven capability, having nurtured, developed and run functions within a number of businesses. Sara is well known in the insurance industry and sits on and attends a number of market committees including Insuring Women's Futures, is passionate about D&I, a mentor with Start-up Bootcamp and legal advisor to a number of insurtech start up.

17.40 - 19.00



**Kelly Thomson**  
Legal Director  
RPC

## *"Pay gap reporting: A catalyst for change?"*

Kelly Thomson will join us to give an overview of gender pay gap reporting covering: what it is all about, what the statistics are showing and ways to close the gap. We will also consider what the future may hold in terms of pay gap reporting and diversity.

Kelly is an experienced employment lawyer who works with clients on complex international and national employment matters, with particular focus on outsourcing, restructuring and the people aspects of organisational change. Kelly works alongside clients' HR and Legal teams in developing and implementing strategies for the recruitment, retention and motivation of employees. She has a focus on 'employee engagement' and is passionate about issues of diversity and inclusion.

Kelly's recent podcasts include:

- #MeToo – sexual harassment in the workplace
- What can we do to accelerate the change towards greater gender equality?
- Biggest hurdle to overcome in achieving gender equality

After Dinner



**Laura Craig Harvey**  
International Project Manager  
Street Child

## *"Schools for Tomorrow"*

The only strategy for ensuring tomorrow is better than today, is by starting with schools.

Schools for Tomorrow is a project to build, renovate and re-energise schools in the toughest places in the world. Where children have little, or zero, access to effective schooling, Street Child works in partnership with the local communities to produce simple, long term solutions. Street Child staff advocate at household levels to promote the rights of all children to education and help caregivers set up the financial means to send their children to school. They also train and support communities in managing and holding to account their own schools, with a specific focus on sustainable solutions that remove the risk of dependency.

Schools for Tomorrow is the charity's most far-reaching programme yet, and in Sierra Leone alone will give over 100,000 children an education that will start them on paths to change their worlds. Laura will tell us more about Street Child and their most ambitious goal ever.

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Tea/Coffee 08:15

Friday

Meeting Starts 08:30

08.35 - 09.40



**Michele Williams**  
Head of XSE  
Allianz Global Corporate &  
Speciality

## *"Evolution, Innovation and how organisations must respond to their changing environment"*

Each year, the European Risk Management Awards recognizes the highest achievers within the European risk management community. In November 2018 AGCS won top place in the categories "Technology Innovation of the Year" for its supply chain analytics tool "B.I. Prepared" and "Captive Management Solution of the Year" for a blockchain-based prototype for captive management.

The prototype showed that with blockchain, international insurance transactions and money transfers can be significantly accelerated and simplified. The innovation looked at three common process flows in the captive insurance cycle – annual policy renewals, premium payments and claims submission and settlement. It translates these processes into the distributed ledger environment, decreasing the time from initiation to policy, policy to premium and claim to settlement.

AGCS is currently further exploring the captive blockchain prototype as well as other blockchain applications and opportunities for the wider business such as a financial token for money transfers.

Michele will be giving us examples of how InsurTech innovation and evolution & change management in a large company like Allianz adapt to an innovative fast world.



**Belden Menkus**  
Founder & Director  
MenKus & Associates

### *“Empowerment Productivity and Innovation”*

Across a wide spectrum of businesses change is happening at an increasing rate. The established rules of success are shifting, so what’s it going to take for continuing individual and organisational success in this ever-changing world? In a word: empowerment – the feeling of being on the front foot and able to make a difference. It’s been shown to make a big difference in individual and organisational performance – as well as being an effective buffer against stress and unexpected change. But, in many organisations the feeling of empowerment is hard to find.

Building on research over four years, this session will cover what supports or limits empowerment, and what you can do yourself to be more empowered, even in circumstances that aren’t very conducive. As part of this presentation, you’ll have the opportunity to get an insight into how empowered you are, what might be holding you back, and how you can change that. We’ll also discuss how you can support others being more empowered, building a culture of performance, innovation and collaboration. We’ll also reveal the master key for empowerment: the one question that makes the biggest difference.

11.15 - 12.20



**Karen Graves**  
Non-Exec Director  
USAA UK

### *“The Third Age - New Opportunities”*

Karen has been working in the Lloyd’s and London market for over 25 years, starting her career in the compliance arena, moving on to a COO and then a CEO role within the Lloyd’s market for an established Lloyd’s Managing Agency. She is also the Senior Independent Director for the USAA Limited and a Director of a Multi-Academy Trust.

Karen is a Freeman of the Worshipful Company of Insurers and Chair of the Independent Women in Insurance Committee (iWIN). A Founder Member of European Council for the Advancement of Women in Leadership and addition to this a supporter of the Lloyd’s Military Network for senior officers leaving the Armed Forces. As a supporter of educational diversity Karen is a Director of the Burnt Mill Academy Trust, and as a keen painter a member of Lloyd’s Art Group.

12.20 – 13.25



**Christopher Croft**  
Chief Executive  
LIIBA

### *“Brexit.....just a little bit!”*

Christopher took up his role as CEO of LIIBA in January 2016. LIIBA is the trade association representing the interests of Lloyd’s insurance and reinsurance brokers operating in the London and international markets. Its mission is to ensure that London remains where the world wants to do business.

Prior to taking on this position, Christopher was head of the London Market Group’s Secretariat where he led the work that produced the milestone London Matters report. He began his career as a Government economist and spent 10 years in financial services regulation prior to joining LMG.

Chris is a Vice President of the IIL (Insurance Institute of London), a Director of BIPAR (European Federation of Insurance Intermediaries) and sits on the Executive Committee of the World Federation of Insurance Intermediaries (WFII).

Meeting Ends 13:30

Lunch 13:35

Depart



**Patricia McSherry**  
Director  
The-Women’s-Insurance-Net-Work

As I’m sure you’ll agree, this looks to be another interesting and thought-provoking meeting with a great line-up of speakers.

My thanks to TWIN’s Advisory Board for helping to put this agenda together and to Sara Ager for agreeing to Chair this meeting.

Please complete and return your booking form as soon as you can to secure your place/s.

Kind regards,

*Patricia*

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