



6th & 7th February 2020

Woodlands Park Hotel Woodlands Lane, Stoke D'abernon, Cobham, KT11 3QB

Tea/Coffee 17:00

Thursday

Meeting Starts 17:30



Kathy Byrne
CEO
Metfriendly

Chairing our first meeting of the new decade is Kathy Byrne. Kathy is a member of TWIN Advisory Board and has been attending the meetings since 2010. Kathy has been working in financial services for more than thirty years and has an eclectic mixture of experience in insurance, savings and risk. She is the CEO of Metfriendly, providing a comprehensive range of savings, investments and protection products tailored to meet the needs of the police family in the London area.

In the past Kathy has managed the retail investment business for an insurance company, run an actuarial department covering life and non-life business lines and worked in product design and development. Kathy is also part owner of a vineyard in Argentina and the delicious wine, Alpasión, is available in the UK.

17.40 - 19.00



Reena Dayal
Founder
The Collaborators UK

“The Science and Art of Effortless Leadership”

Reena is an Author, certified Coach, Speaker, Mentor and Trainer based out of India and the UK. Before she founded her company in 2015, she worked as a global HR leader for 22 years across multiple sectors.

Reena brings into her business both personal experiences, having lived in two very different countries, and professional insights. She has worked with leaders all over the world on topics ranging from business transformation, organisation culture, diversity and leadership development.

After Dinner



Lisa Morgan
Health Actuary
The ILO's Impact Insurance Facility

“Women, inclusive insurance and the Sustainable Development Goals”

Lisa works for the International Labour Organization's Impact Insurance Facility, by providing technical expertise on health insurance/risk pooling mechanisms in the private and public health sectors, including change management, actuarial analysis, the development of innovative m-Health solutions to cut costs and strategy development. Strategy development in this context involves looking for solutions to improve the operational efficiency for health insurance programs. The Facility's focus is on providing insurance and other risk management solutions that cater to low-income households and micro, small and medium enterprises, primarily in the developing world. On the agenda is both financial inclusion and inclusive insurance.

Tea/Coffee 08:15

Friday

Meeting Starts 08:30

08.35 - 09.40



Monique Alder
Solution Owner for Risk Placement
Future at Lloyd's

“Digitisation of insurance market”

Monique has over 30 years' expertise in strategy, finance, risk, operations, insurance and technology within the Lloyd's, wholesale, retail, start up and SME sectors across the UK, Europe, India and USA.

Monique is a member of TWIN's Advisory Board.



Adam Grodeck

Founder & Executive Director
Forward Institute

“Responsible Business”

Adam set up the Forward Institute with the support of The Boston Consulting Group, where he was a consultant for five years. He sits on the board and leads the Institute and is primarily responsible for relationships with their partner organisations. Adam was a contributing author to the FCA discussion paper DP18/2 Transforming Culture in Financial Services. Culture is a continuing area of regulatory focus for the FCA and so is a topic of interest for us all.

11.15 - 12.20



Loubna Benkirane

Head of Actuarial Function
Innovation
Aviva Group

“Climate-related Risks and Opportunities”

Loubna Benkirane is Head of Actuarial Function Innovation at Aviva, Loubna is a Life Actuary with over 18 years' experience and is currently leading on climate-related risks and opportunities Governance, Risk Management and Reporting workstreams. Loubna led the drafting of the 2018 Aviva's Climate-Related Financial Disclosure, which was identified as an example of industry best practice.

12.20 – 13.25



Sarah Moore

Head of Commercial and Customer
Engagement Team
Pool Re

“Terrorism Insurance”

Sarah Moore is a Chartered Insurer and has over 25 years of industry experience gained within a branch network and head office environment, holding a variety of broker, technical underwriting and Management roles.

Sarah joined Pool Re in 2013 as a Technical Manager and is now Head of the Commercial and Customer Engagement Team, focused on leading the provision of excellent customer service across the areas of Technical (underwriting), Claims and Distribution.

Meeting Ends 13:30

Lunch 13:35

Depart



Patricia McSherry
Managing Director

The Net-Work Meetings Limited

Once again, this looks to be another very interesting meeting with a thought-provoking programme!

To secure your place/s, please complete and return your booking form as soon as you can.

My thanks to TWIN's Advisory Board for helping to put the agenda for this meeting together and to Kathy for agreeing to Chair it.

I look forward to seeing you at the Woodlands Park Hotel.

Kind regards,

Patricia

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