

ZOOM MEETING

Thursday, 16th September 2021

5:00 pm – 6:30 pm



Welcome to the agenda for TWIN's next virtual meeting. This is a rather special event in that it marks the beginning of TWIN's 15th year. To date, we've had more than 1,700 delegates who have listened to over 270 speakers on a huge range of topics. We've held 33 residential (24hr) meetings, 4 London based one-day meetings and 12 virtual 90-minute meetings. Not to mention the numerous special Christmas and Summer events. What an adventure. For our 13th virtual meeting, we'll be discussing another very topical issue. This time it's about recruitment, learning and development. Our speakers will share how their companies are working on key engagements with new and existing people at critical stages about critical things. The session will be moderated by Sam Dansey. Sam represents our sponsors Flood Re and has a seat on TWIN's Advisory Board. TWIN would not be here today without the support of its Sponsors, Members and Advisory Board. I am very grateful to you all. Thank you. Please register your place ASAP. I look forward to 'seeing' you on the 16th. *Patricia McSherry*

'Are You Remotely Engaged?'



Sam Dansey
Head of Operations & Market Relations, Flood Re



Ellinor Davey
Early Talent Lead
RPC



Andy Bord
CEO
Flood Re



Denise Marshall
Senior Learning and Development Manager, RPC

Sam is responsible for Flood Re's market facing operation; its systems, processes and people. Sam also leads Flood Re's engagement strategy and relationships with its participants, whether primary insurers, MGAs, brokers and other industry companies; bringing them along with Flood Re as the scheme and its social purpose develops. Sam is also a founding member of the facilitation team that assisted Flood Re in progressing in its aim to become a high performing and strengths-based organisation which continues to deliver in Flood Re's new model of remote/office working.

Ellinor is responsible for recruiting and developing RPC's top early talent and workforce of the future; around 60 graduates and apprentices a year for the firm's various programmes across our Bristol and London offices. This includes training contracts, summer internships and both legal and business apprentices. She manages the end-to-end recruitment process; from designing and implementing the RPC marketing, media and campus strategy, to creating and running their assessment process and performance managing RPC early talent through to the end of their programme, acting as a talent business partner to RPC lawyers.

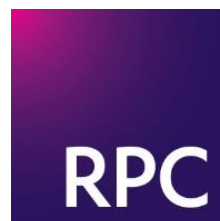
Andy graduated with a degree in Physics from the University of Bristol, and began his career at BT. He joined Singlepoint in 2000. He was then appointed Head of Vodafone.co.uk and Consumer Direct Sales, latterly becoming Head of Broadband Development. Andy moved into the insurance industry in 2008, joining BGL Group where he managed the own-brand portfolio of personal lines insurance products and then undertook a number of due diligence assignments for HIG Capital, one of which led to him being appointed as interim CEO of Freedom Finance. He then moved to Staysure as Deputy CEO before joining Capita as CEO of the insurance services business. In January 2017, Andy joined Flood Re.

Denise is a member of RPC's Learning and Development Team. She supports the firm strategy and priorities through learning and development initiatives. Denise consults with the business, identifies learning needs and develops learning and organisation development solutions. These solutions include designing and facilitating learning programmes, developing resources to support learning such as eLearning, guides and various tools. Denise also undertakes various organisation development projects. Denise is a qualified coach and manages the various internal and external mentoring programmes.

TWIN is jointly sponsored by:



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